

MASS SAVE MIDSTREAM PROGRAM DELIVERED THROUGH ABCO

What is the Mass Save Program?

The Mass Save Program offers HVAC equipment discounts to distributors who stock and sell qualified energy efficiency gas and electric HVAC equipment for residential Massachusetts, New Hampshire, and Rhode Island customers. The distributor is required to pass the incentive on to the dealers who in turn is required to pass it onto the residential or commercial owner.

What States make up the Mass Save Program?

The participating States are Massachusetts, Rhode Island, and New Hampshire.

Who are the participating utilities?

The participating utilities are

- In the Commonwealth of Massachusetts the utilities are
 - o National Grid
 - o Berkshire Gas
 - o Cape Light Compact
 - o Columbia Gas of Massachusetts
 - o Liberty Utilities
 - o Eversource Energy
 - o Unitil
- In the State of New Hampshire the participating utilities are
 - o Eversource Energy
 - o Liberty Utilities
 - o New Hampshire Electric
 - o Unitil
- In the State of Rhode Island the participating utility is National Grid.

How is a commercial customer-defined?

A commercial or industrial customer is someone who receives electric or natural gas service from a program utility and on a commercial or industrial rate.

How is a residential customer-defined?

A residential customer is someone who receives electric or natural gas service from a program utility and on a residential rate.

Who can submit a Mass Save incentive claim delivered through ABCO

Registered and program-approved dealers who purchase qualified equipment from ABCO.

Am I required to pass the equipment incentive to the residential or commercial customer?

Yes, you are required to pass the full incentive onto the residential or commercial customer. The equipment discount must be discounted from the overall installation cost. The equipment discount must be a line item on your customer invoice that states, "Mass Save Discount".

Where do I submit my incentive claim for reimbursement?

To receive reimbursement, you must submit a claim using the ABCO claim portal. The equipment must be installed within 45 days of purchasing.

What is required to receive an incentive?

A copy of your ABCO purchase order. At any time the program may require additional supporting documents.

Can I receive more than one incentive on the same piece of equipment from Mass Save?

No, you nor the residential or commercial customer cannot receive an equipment incentive from Mass Save on the same piece of equipment. If the homeowner finances the equipment using OPTIMUS you could be eligible for a 3% buy down rebate.

How may I check the status of my incentive claim?

The status of your claim is available online through the ABCO claim portal.

How long does it take to process a claim?

Claims are reviewed in the order they are received and generally processed within 7 business days.

When does the 2022 program end?

The 2022 Program ends December 31st, 2022, or when funds are depleted whichever comes first.

When should I expect payment?

Payment will be remitted via ACH within 6-8 weeks of application approval.

What is the program's contact information?

ABCO's midstream program contact information is 888-523-2140 and distributorprograms@egia.org.