# **ABCO ENERGIZE CT MIDSTREAM PROGRAM FAQS**

## What is the Energize CT Program?

Energize CT is an initiative designed to help Connecticut residents to help customers improve their energy efficiency and reduce consumption by offering energy efficiency incentives.

## Who are the participating utilities?

The program participant utilities are:

- The Connecticut Light and Power Company and Yankee Gas Services Company (collectively, Eversource)
- The United Illuminating Company (UI)
- Connecticut Natural Gas Corporation (CNG)
- The Southern Connecticut Gas Company (SCG)

#### How is residential dwelling defined?

A residential dwelling is a single-family home or mobile with a residential utility meter with the program.

#### How is a residential multifamily dwelling defined?

The equipment is serving a living area at a one-to-one rate.

### May I submit for multiple incentives at one address?

Yes, so long as the serial numbers are different.

#### May I submit multiple equipment incentives on one application?

Yes, you may submit more than one equipment incentive on one application. The requirements are as followed, more than one piece of equipment must be installed at the same address and the serial numbers must be different.

## Is new construction allowed on the Energize CT Program?

No, only existing residential homeowners who are located in the program's eligible zip codes.

#### Where do I submit my incentive claim for reimbursement?

To receive reimbursement, you must submit a claim using the claim portal. The equipment must be installed within 90 days of purchasing.

#### What is required to receive an incentive?

A copy of your ABCO purchase order.

#### Am I required to pass the incentive onto the homeowner?

Yes, you are required to pass the incentive to the homeowner. You are required to reflect it on your customer invoice as a line item "Energize CT Incentive Discount".

#### How may I check the status of my incentive claim?

The status of your claim is available online through the claim portal. You may log into the portal at any time and review the submitted claims and their associated status.

#### How long does it take to process a claim?

Claims are reviewed in the order they are received and generally processed within 5 business days.

#### When does the 2022 program end?

The 2022 Program ends December 31st, 2022, or until funds are depleted whichever comes first.

### What is ABCO's midstream program contact information?

The contact 888-523-2140 information is midstreamprograms@egia.org.